



## Covid-19 Our cancellation terms

August 12, 2020

In light of the ongoing uncertainty we have implemented the following changes to our cancellation policy for the 2020/21 winter season (to prevent any, if one of the following five scenarios occurs, this replaces our cancellation terms as outlined in section 3 of our terms and conditions).

Guests should not be able to travel due to the following COVID-19 related scenarios:

- If the government in the country of origin of the party leader is advising against all but essential overseas travel to France.
- If travel or border restrictions in France (ordered by the French government in response to COVID 19) mean that the party leader cannot reach France/our property.
- If the ski resort in which the property is located is ordered to close for winter sports activities (i.e. if the lift system is closed).
- If the French government decides on the quarantine which will occur during the client's stay.
- If we are unable to accommodate your group in the chalet you have booked due to an outbreak of COVID-19 within the property.

Clients will be entitled to the following:

- 100% refund.